

CREATING A CLEAR 20/20 ERM VISION TO TAKE ON TOMORROW'S RISKS



AFERM
Association for Federal
Enterprise Risk Management

**13TH ANNUAL
ERM SUMMIT**



Plenary Session 2

Tom Easthope, Microsoft

Hello AFERM!

Public vs Private

Microsoft's ERM
Journey

Key Areas of Focus

Looking Forward



Public vs Private Sector

Public Sector

Executive Branch Influence

Delivering Services at Scale

Appointee Integration

Technology Pioneers

Propensity for shorter term focus

Ecosystem Complexity

Impact of People

Role of Technology

Private Sector

Wall Street Influence

Global Scale and Supply Chain

Executive Vision

Efficiency and Innovation



Microsoft's ERM Journey



Early



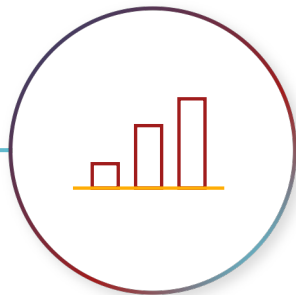
Developing



Evolving



Microsoft's ERM Journey

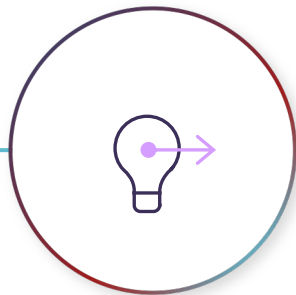


Early

- Risk Committee
- Long Reports
- Cultural Challenges



Microsoft's ERM Journey



Developing

- Operational Risk Integration
- Introduction of GRC
- Centralization
- Alignment to Strategy



Microsoft's ERM Journey



Evolving

- Importance of Compliance
- Accountability
- Harnessing Data



Key Focus Areas

- Threats to *“Microsoft Runs on Trust”*...
- Dynamically changing strategic risks
- Digital transformation and enabling growth
- The growing commitment to social responsibility



Looking Forward

- Better integration
- Help senior leaders and board
- Enable organizational agility
- Data as an asset





- Q and A